

CAC Meeting: 6 December 2023



Central Area Council

Central, Dodworth, Kingstone, Stairfoot, Worsbrough

Central Area 10 Year Celebration - September 2023



Performance Management Report

Quarter Two: July - September 2023



THANK YOU

FOR MAKING THE CENTRAL AREA A BETTER PLACE TO LIVE AND WORK

Pride in Worsbrough

20 30

10 Years CELEBRATION
The Civic Hanson of Barnsley 5.30-7.30 PM on Saturday 10th September 2023 | 6.50pm - 7.30pm
Central Area Local Board

OF OUR AREA TEAM

CENTRAL AREA LOCAL BOARD

Central Area Council - Priorities, Principles and links to Corporate Outcomes 2023 - 2024



Reduction in loneliness and isolation in adults & older people



Improvement in the emotional resilience & wellbeing of children and young people



Creating a cleaner & greener environment in partnership with local people



Supporting Vulnerable People

Ensuring the following principles are promoted and embedded in all that we do:

Community cohesion and integration

Social value

Healthy and active lifestyles

Contributing to the following Corporate Priorities and Outcomes:

Barnsley - the place of possibilities

Healthy Barnsley

People are safe and feel safe

People live independently with good physical and mental health for as long as possible

We have reduced inequalities in health and income across the borough

Learning Barnsley

People have the opportunities for lifelong learning and developing new skills including access to apprenticeships

Children and young people achieve the best outcomes through improved educational achievement and attainment

People have access to early help and support

Growing Barnsley

Business start ups and existing local businesses are supported to grow and attract new investment, providing opportunities

People have a welcoming safe and enjoyable town centre and physical towns as destinations for work, shopping leisure and culture

People are supported to have safe, warm sustainable homes

Sustainable Barnsley

People live in great places, are recycling more and wasting less, feel connected and valued in their community.

Our heritage and green spaces are promoted for all people to enjoy

Fossil fuels are being replaced by affordable and sustainable energy and people are able to enjoy more cycling and walking

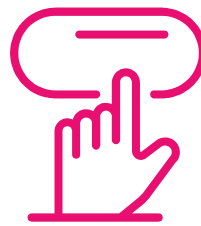
Enabling Barnsley

We are a modern, inclusive, efficient, productive and high-performing council

OVERVIEW OF PERFORMANCE

Contract meetings were held for all Central Area Council commissioned services and grant contract providers this quarter. This report is a summary of delivery from Quarter Two 2023-2024 including some case studies.

Central Area providers' contributions to some Stronger Communities' Key Performance Indicators in Q2 are highlighted below.



Full reports and data from all providers are available from the area team. The "request" icon signifies more detail on case studies is available.

The majority of current Central Area Council commissioned services and grant agreements are scheduled to end in March 2025 giving members a unique opportunity to review all priorities together during 2024.



448
Adult Volunteers



2,833
Total Volunteering Hours



606
People accessed benefits advice



£38,805.25
Cashable Value of Volunteering



833
Total Volunteering Opportunities taken up



£10,381
Additional funding e.g. donations, matched funding etc.




44
Community Groups Supported



1,379
Residents supported to improve their emotional health & wellbeing

Contractual Overview for 2023-2024

Providers appointed to deliver a series of services that address the priorities and deliver the outcomes and social value objectives for the Central Area Council.

Service	Priority	Provider	Contract Value (this year)	Contract Dates	Grant / Commission
Advice Drop In			£29,597.00	1 April 2023 - 31 March 2025	2023 Central Wellbeing Fund
My Community, My Life			£40,000.00	1 April 2021 - 31 March 2023 Extended to 31 March 2024	Social Isolation Challenge Fund
Thriving Communities			£41,800.00	1 April 2021 - 31 March 2023 Extended to 31 March 2024	Social Isolation Challenge Fund
Reds Connects			£15,500.00	1 April 2021 - 31 March 2023 Extended to 31 March 2024	Social Isolation Challenge Fund
Unity Project			£139,876.00	1 April 2023 - 31 March 2025	Central Area Council Commissioned
Detached Youth Work			£12,934.00	1 July 2022 - 30 June 2024	Youth Work Fund
Street Smart			£52,000.00	1 July 2022 - 30 June 2024	Youth Work Fund
Clean and Green			£110,000.00	1 April 2022 - 31 March 2025	Central Area Council Commissioned
Targeted Household Fly - tipping Service			£35,000.00	1 April 2022 - 31 March 2025	Service Level Agreement - CAC Commissioned
Private Rented Housing Support Service			£35,000.00	1 April 2022 - 31 March 2025	Service Level Agreement - CAC Commissioned
Uplift Project			£15,000.00	1 October 2022 - 3 September 2024	Central Wellbeing Fund



Advice Service

Benefits Advice Access by Ward

Ward	Jul-Sep 2023	Apr-Jun 2023
Central	63	89
Dodworth	121	77
Kingstone	144	99
Stairfoot	115	103
Worsbrough	133	103
Total	576	471



Q2 Case Study

Before DIAL

Miss R is a single lady with both long term physical & mental health needs. She was receiving Universal Credit for several years before visiting us and had unsuccessfully applied for Personal Independence Payment (PIP). Miss R came to outreach wanting advice regarding her PIP Mandatory Reconsideration.

Advice provided by DIAL

Miss R visited DIAL at outreach. The advisor completed a comprehensive benefit check detailing all her current income, benefits and savings. Following the benefit check & considering the above information, the advisor helped her to complete a Benefit Check, a State Pension calculation, a PIP Mandatory Reconsideration, a Universal Credit UC50 form (to assess for her capability for work) a Blue Badge application, a Warm Connections referral, a Social Isolation referral, PIP letter for back pay and a BMBC equipment aids & adaptations referral.

After DIAL

Miss R was awarded £97.51 in Universal Credit LCWRA; a one off back payment of £4,000; a one off back payment of £1,000; £95 per month in PIP mandatory reconsideration and a Blue Badge.

Miss R said, "I am so happy for all the advice, help & support DIAL have provided me with. I feel I can do anything now & not constantly worry. I came wanting help with a PIP MR & came away with more help & advice than I could have ever asked for. Thank you DIAL. I have even recommended you to a family member that you have also helped".



141
Households supported who are experiencing fuel poverty



190
Residents attended advice sessions



£1.370
Cashable Value of Volunteering



100
Total Volunteering Hours



£535,137
Unclaimed Benefits Generated since April 2023



576
Residents accessed benefits advice



My Community, My Life

By Ward	1:1 Intervention
Central	27
Dodworth	19
Kingstone	5
Stairfoot	15
Worsbrough	17
TOTAL	83



Barnesley
ageUK



28
Adult Volunteers



13
Community Groups Supported



£15,494.70
Cashable Value of Volunteering



1131
Total Volunteering Hours



368
Total Volunteering Opportunities taken up



223
Adults supported to improve their emotional health & wellbeing

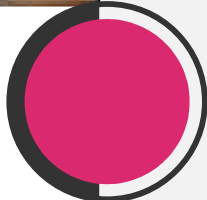


£47,894.60
Unclaimed Benefits Generated this quarter

The project has three elements, individual social isolation through 1:1 intervention with the Social Inclusion Team, group development and support, and community development work. Service users also receive Information and Advice from the I&A Officer. In the last quarter, 27 clients were worked with, out of which 19 were new clients and 8 were existing clients. The total gain was £47,894.60, with £8,989.48 for Pension Credit. Benefits were the most popular type of enquiry, with most clients being in the Central and Dodworth area. The team supports clients with fuel poverty advice and ensures they are aware of extra government help or help available via the BMBC Household Support Fund Grants. An additional 23 clients were worked with in the Central area resulting in a gain of £62,031.01.

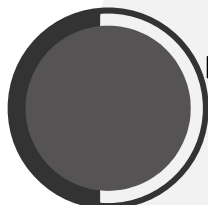


My Community, My Life



Central Ward/Town Centre

- Coffee and Champions
- Lightbox Coffee Club

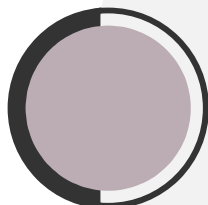


Dodworth Ward

- Young at Hearts
- Food with Friends

Added Value

- Men-In-Sheds
- BOPPAA activities - eg Pilates, Walkfit, Boxercise, Walking Football and more
- Affordable shopping service
- Handyman and gardening service



Kingstone Ward

- Shaw Lane Bowls Group

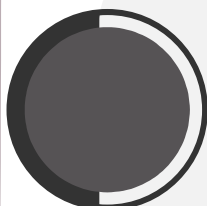
Quarter 2's Successes

Love Later Life Event - Metrodome

A boroughwide event held to celebrate the input of older people in our communities and to promote aging in a happier, healthier more socially inclusive way. It followed a week of special events at the regular groups (listed here by ward) and was a way of bringing everyone together to celebrate International Older Persons day.

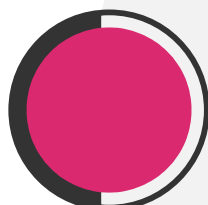
Tesco Awareness Event

An event at Tesco Stairfoot to promote all Age UK Barnsley services and highlight opportunities.



Stairfoot Ward

- Kate's Sandwich Bar
- Friday Coffee Club
- Kamenka Coffee Club
- Wombwell Walking Social Group



Worsbrough Ward

- Coffee & Conversation



Thriving Communities

Q2 Case Study



K was referred to R&B Mind after his GP meeting through the C.O.P.E project. Following his assessment, K was placed on a waiting list for several weeks before counselling could begin. In the meantime, he joined the loneliness and isolation befriending service as he was suffering from social anxiety due to traumatic experiences of bullying during his school years. Feeling alone and friendless, K began to feel worse over time.

On a weekly basis, K was contacted in a protected space and under the guidance and supervision of lead staff members. A range of topics were discussed during the calls, including what K had been doing, how he was feeling, and what support we could offer him. As our relationship developed, K began to feel more confident and looked forward to our weekly chats.

However, during our sixth week, K disclosed that he was experiencing suicidal thoughts, which was new information that had not been revealed during his initial referral or assessment. Safety protocols were followed and the situation was reported to the safeguarding lead. After contacting the single point of access board, K was given the necessary support through Barnsley Core team over the weekend. After discussing K's case with the counselling lead, it was decided that he would benefit from alternative mental health services, and a referral was made to these services after exploring the further options with K.

Through telephone befriending, Mind were able to identify the symptoms that indicated K was struggling with severe mental health problems. Following the protocols, K received the right support he needed and is now getting the help required.



5
Adult Volunteers



193
Groups attendance



£1,342.60
Cashable Value of
Volunteering



96
Total Volunteering Hours



98
One to One Sessions
Delivered



118
Adults supported to improve
their emotional health &
wellbeing



Reds Connect

Reds Connect sessions continue to attract a high level of engagement, with a notable increase in participation rates this quarter, particularly for the Sporting Memories session. This session has undergone significant changes in the past three months, with participants taking the lead. Many participants contribute resources, such as games and quizzes, to make the session more interactive. The relocation to the Ozone building at Oakwell has been a positive change.



BARNSELY FC COMMUNITY TRUST



5
Adult Volunteers



72
Total Volunteering Hours



50
**Football / Walking Football
Attendees per session**



61
**Exercise Class Attendees
per session**



17
**Walking Group Attendees
per session**



23
**Sporting Memories
Attendees per session**

To ensure a wider audience is reached, the trust continue to advertise through media and partners, attending promotion events at schools and businesses, such as the recent event we held at Reeds Partnership in Barnsley Town Centre.

Partnership working continues with Barnsley Council, Social Prescribing, Health and Wellbeing Coaches, Game Changer and Live Well Barnsley.



Building Emotional Resilience in Children & Young People



YMCA UNITY PROJECT

Building emotional resilience and wellbeing in children and young people aged 8-14 years

The Unity project has successfully implemented a flexible delivery model that is tailored to meet young people's needs. As a result, session participation has surged, and most afterschool and youth clubs now have waiting lists due to operating at full capacity.

In addition to the regular activities, there were several themes identified by participants this quarter including:

- Give something away day
- National word with friends day
- Team games

The project delivered 5 weeks of summer holiday provision with activities tailored to meet the needs of participants. These included Shop/Cook & Eat sessions, trampolining, outdoor skills, and various themed activities (Walk & Talk on the TPT, Circus skills, Archery, etc) . The project aimed to foster positive friendships and networks among young people.

YMCA continues its commitment to supporting local providers & venues; working closely with our project partners, community organisations and Youth Work networks.

Central Area Council

BARNSELY Metropolitan Borough Council Central, Dodworth, Kingstone, Stairfoot, Worsbrough



63
Term Time Sessions



1350
Attendances



£2,904.40
Cashable Value of Volunteering



212
Total Volunteering Hours



282
Supported to improve their emotional wellbeing, social isolation

CAC COMMISSIONED SERVICE



Unity Project Case Study

Background: At a glance

S is a 12-year-old girl residing in Dodworth with her parents and one sibling. She has Cerebral Palsy, but this doesn't stop her from enjoying her life. She is a regular attendee at the Dodworth St. John's Youth Club, as well as other youth clubs outside of YMCA. S is outgoing, lively, and cheerful, with many friends whom she chats with frequently. She has one close friend with whom she has been friends since childhood.

Learning Opportunities

The youth workers carefully plan sessions that cater to the participants' needs. In this instance, the sessions focused on exploring the following concepts:

- 1 Healthy Relationships
- 2 Language: positivity and impact
- 3 Communication



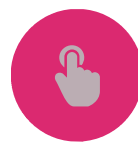
YMCA UNITY PROJECT

Building emotional resilience and wellbeing in children and young people aged 8-14 years

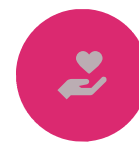
Intervention/Process



S stopped attending a youth club with her friend and told a youth worker that they were no longer friends. The youth worker arranged a private conversation with S and learned that her friend was mistreating her physically and verbally. The youth worker encouraged S to speak to her teachers and parents about the situation and also advised her to talk to her friend about how she felt. The youth worker provided support and helped S prepare for the conversation with her friend.



Professional Advice



Listening Compassion



Conflict Resolution

After speaking with her parents and a youth worker, S spoke with her friend about how she felt regarding a recent incident between them. S's friend was unaware of how upset S was and apologized. They agreed not to call each other names and started repairing their friendship, developing an understanding of boundaries. S felt confident to have the conversation with her friend due to the support and guidance from the youth worker.

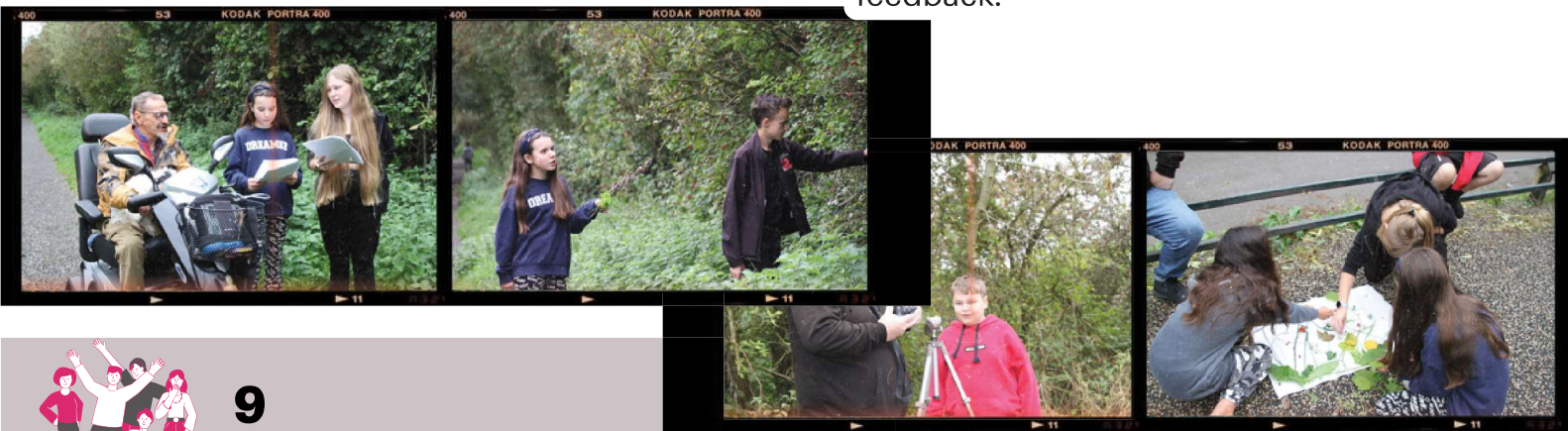


Detached Youth Work

YMCA detached youth work based in Dodworth and Gilroyd meets weekly, focusing on their core group in Dodworth park. They have gained three new members recently, and the summer programs generated new participants. YMCA have been fortunate to receive funding to focus on a specific project on and around the Trans Pennine Trail and have been working on a news



bulletin project about the trail. They culminated the project by creating a film shoot on the trail where they interviewed other trail users and received positive feedback.



9
Detached Sessions



156
Attendances



£1,031.80
Cashable Value of Volunteering



74
Total Volunteering Hours



15
Supported to improve their emotional wellbeing, social isolation

Gobbledigook News Special Report (on the TPT)

- Involved 8 young people aged 12-14 years
- 3 street based detached sessions that developed characters, scripts, running orders and ideas for reporting prior to filming day. These sessions also included 'art in the park' workshops
- 1 extended session incorporating, rehearsals, final script edits, 'art on the trail' workshop, and filming.



Streetsmart

The summer holidays have made Q2 less active than usual. However, engagement rates have remained consistent, enabling the youth association to cement relationships with young people. The streetsmart project are now gearing up for the upcoming winter months, with 40 young people participating in at least 3 sessions as an example of our progress.

THE YOUTH ASSOCIATION

growing yorkshire's future



174
Young people engaged



16
Volunteers



£986.40
Cashable Value of Volunteering



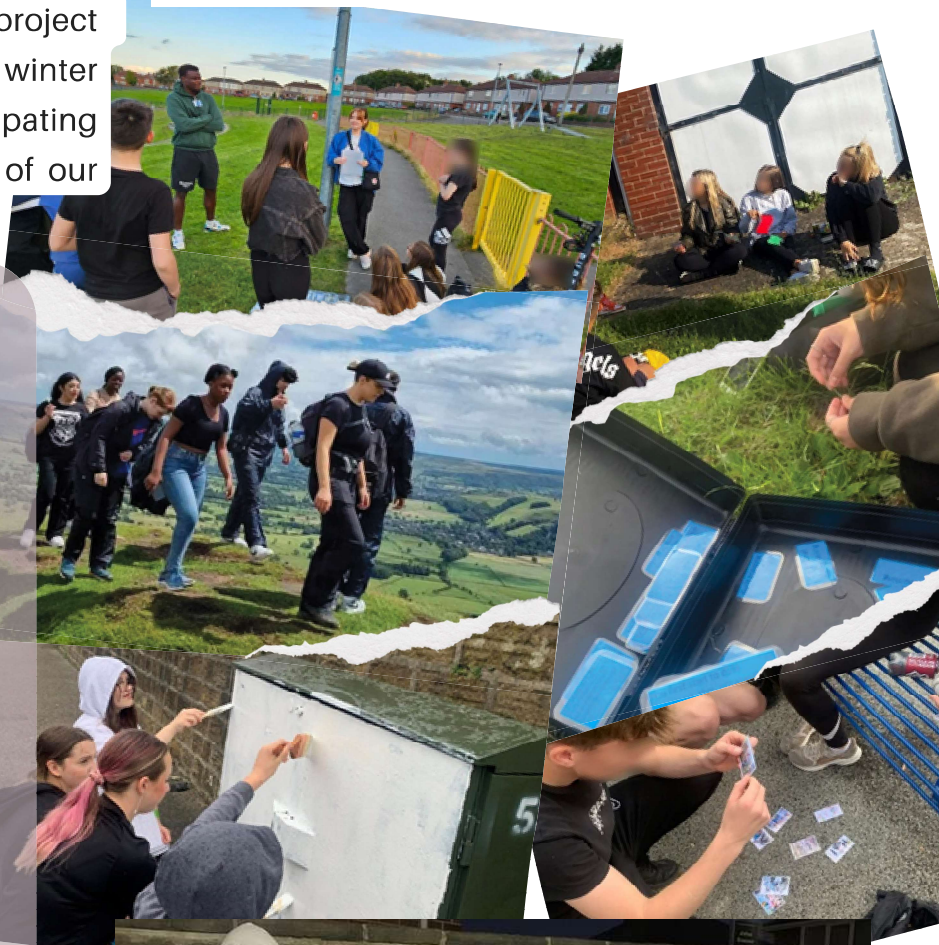
£14,990
Additional funding e.g. donations, matched funding etc.



72
Total Volunteering Hours



30
Supported to improve their emotional wellbeing, social isolation





TYA Streetsmart Q2 Area Updates

Central ward

Youth workers organised various projects for young people in the Hoyle Mill ward, including a hike in the Peak District, a podcasting workshop on mental health, and StreetSmart workshops on alcohol awareness and creating a skate park etiquette sign. The projects allowed young people to showcase their skills and discuss mental health and self-expression through the arts. The community collaborated to create the final draft of the etiquette sign, which was sent to the parks team. Young people also wrote their funding application for the sign.

Worsbrough ward

Youth workers conducted reconnaissance of the area and found Dale Park and Bank End to be hotspots for young people. During the summer months, sports were popular, and mental health and wellbeing issues were prominent. One group has been engaged in multi-sports, including rugby and football, and attended workshops on relevant topics such as healthy relationships, mental wellbeing, and drug awareness. The group also conducted consultations to gain insight into the issues and positives of living in Worsborough, including safety concerns and lighting in Dale Park.

Kingstone ward

Young people have been actively engaging with youth workers over the last quarter, participating in workshops such as StreetSmart and StreetSafe, and working on their StreetVoice project. Discussions have revolved around mental health, low-level crime, relationships, and discrimination. One group created mural designs on hidden disabilities, which they have now painted onto a local BT green box. Other activities include tent building and outdoor cooking through the Adopt the Outdoors programme, workshops on stereotyping, alcohol, and vaping awareness, mocktail-making, and well-being, and CV-building sessions to help achieve their aspirations.

Stairfoot ward

TYA staff continued their work in Kendray, engaging with community members and parents to gather information on hangout spots and times for young people in the area. Young people participated in sports, workshops on substance awareness, and engaged in general activities. Issues such as toxic relationships, substance misuse, low levels of violence and crime, and misogyny were prevalent. Youth Workers also conducted podcasting with school leavers at Forest Academy Family Picnic while engaging with potential young people who they would meet on detached.



Clean and Green

Twiggs primarily works with community groups and volunteers in specific central area wards during the week, offering support through a variety of clean and green tasks and activities.

TWIGGS
Grounds Maintenance LTD



Case studies this quarter



- Bettalives & Barnsley Main Heritage Group
- Game changer
- Maggie's Cafe
- Queens Road Academy
- Worsbrough Common Primary

All case study narratives and videos are available from the area team



Activities By Ward This Quarter

Central (Mondays)	35
Dodworth (Tuesdays)	18
Kingstone (Wednesdays)	21
Stairfoot (Fridays)	23
Worsbrough (Thursdays)	28



347
Adult Volunteers



14
Community Groups Supported



£13,974.00
Cashable Value of Volunteering



1020
Total Volunteering Hours



8
Partners & Businesses collaborated with



356
Bags Removed

CAC COMMISSIONED SERVICE



Central Area Council
Central, Dodworth, Kingstone, Stairfoot, Worsbrough



Clean and Green

All case study narratives and videos are available from the area team

TWIGGS
Grounds Maintenance LTD



CAC COMMISSIONED SERVICE



Central Area Council
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SLA: Safer Neighbourhood Service

CAC SLA funds a Targeted household flytipping (environmental) officer and a Housing and Cohesion officer.



BARNSELY
Metropolitan Borough Council

Our Housing and Cohesion Officer, having completed her first quarter in the role, will be presenting at the Area Council.



19
Households improved



232
"Pin on the map"
Proactive Jobs handled



12
Side Waste Investigations



107
Fly-tipping / Duty of care



102
Informal warnings and advice



3
Drug related activity identified

HCO Case Study

In this quarter, the HCO encountered a family in private rental property who had recently moved from London. After seeing lots of side waste behind their gate containing their name and address, the HCO engaged with the tenant and offered support, including information on bin collection, a leaflet on what goes in which bin and council tax direct debit. During a visit, the HCO discovered that the children had not been in school since before COVID-19. The HCO contacted school admissions and provided support with school admission forms.



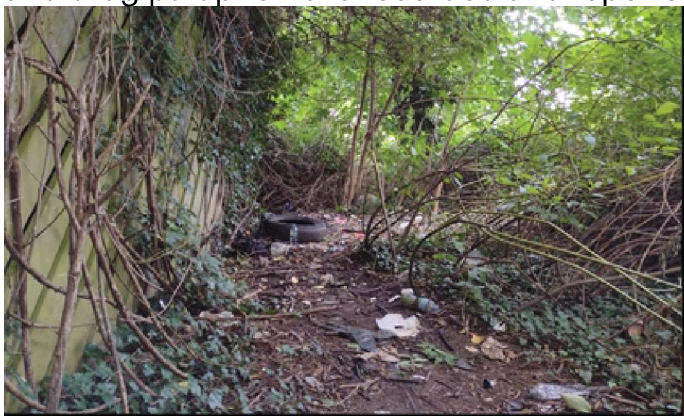


SLA: Safer Neighbourhood Service

During SYP's Operation Duxford in July, our Targeted household environmental officer (EO) and HCO conducted a survey of the drug injection sites. Multiple needles and drug's paraphernalia recorded and reported. A tree grove was cut back and made inaccessible with help from Twiggs. Fly tipping investigations were carried out. More needles discovered and removed from Castle Street. Further needles and drug paraphernalia recorded and reported.



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Metropolitan Borough Council





Uplift Project

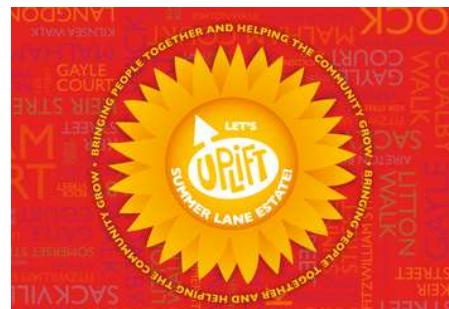


UPLIFT Quarterly Update

The Uplift team has been hard at work this quarter, recruiting new participants and volunteers for activities across Summer Lane, Gilroyd, and Worsborough. Some highly creative sessions have been delivered at Summer Lane, with a number of new activities scheduled for all three areas in October.

As part of our ongoing efforts, new contacts and partnerships were established with various community groups and the team identified venues to deliver projects in the future. A large group of estate residents was consulted to gather information on what creative activities they're interested in and to determine any potential participation barriers.

To increase awareness of the UPLIFT central area project, the team created and widely distributed publicity material and utilised social media.



12
Adult Volunteers



3
Community Groups Supported



£595.95
Cashable Value of Volunteering



43
Total Volunteering Hours



13
Supported to improve their emotional wellbeing, social isolation

